

General Data Protection Regulation Policy.

1.Introduction

- 1.1 We are committed to safeguarding the privacy of our website visitors and service users.
- 1.2 This policy applies where we are acting as a data controller with respect to the personal data given by customers; in other words, where we determine the purposes and means of the processing of that personal data.
- 1.3 In this policy, "we", refer to *Funtime Theatre*. For further details see about us section 6.

2. How we use your personal data.

- 2.1We may process data about your use of our website and social media services. The usage data may include your IP address, geographical location, browser type and version, operating system, referral source, length of visit, page views and website navigation paths, as well as information about the timing, frequency and pattern of your service use. The legal basis for this processing is for our legitimate interests, namely monitoring the geographical area of our customers and interest.
- 2.2 We may process information relating to transactions, including purchases of goods and services, that you enter into with us. The transaction data may include your contact details and the transaction details. The transaction data may be processed for the purpose of supplying the purchased goods and services and keeping proper records of those transactions. The legal basis for this processing is the performance of a contract between you and us and/or taking steps, at your request, to enter into such a contract and provide the services requested.
- 2.3 We may process information that you provide to us for the purpose of subscribing to our email notifications and/or newsletters. The notification data may be processed for the purposes of sending you the relevant details of our upcoming shows and social events. The legal basis for this processing is consent.
- 2.4 Please do not supply any other person's personal data to us.

3. Providing your data to others:

- 3.1 We may disclose your personal data to our insurers and/or professional advisers insofar as reasonably necessary for the purposes of obtaining or maintaining insurance coverage, managing risks, obtaining professional advice, or the establishment, exercise or defence of legal claims, whether in court proceedings or in an administrative or out-of-court procedure
- 3.2 Financial transactions relating to our services may be handled by our payment services providers, PayPal and HSBC Business Banking. We will share transaction data with our payment services providers only to the extent necessary for the purposes of processing your payments, refunding such payments and dealing with complaints and queries relating to such payments and refunds.
- 3.3 You can find information about the payment services providers' privacy at: Paypal Holdings Inc: https://www.paypal.com/en/webapps/mpp/ua/privacy-full
- 3.4 In addition to the specific disclosures of personal data, we may disclose your personal data where such disclosure is necessary for compliance with a legal obligation to which we are subject, or in order to protect your vital interests or the vital interests of another natural person. We may also disclose your personal data where such disclosure is necessary for the establishment, exercise or defence of legal claims, whether in court proceedings or in an administrative or out-of-court procedure.

4. Retaining and Deleting Personal Data:

- 4.1. Personal data that we process for any purpose or purposes shall not be kept for longer than is necessary for that purpose or those purposes.
- 4.2 If an invoice has not been settled after termination of services has been made, Account, Service and Transaction Data will be stored until full payments have been made.
- 4.3 Subscription Data will be stored until you chose to opt out/subscribe from our emails. A 'subscribe' option will be included on all emails, details can be updated at any time.
- 4.4 We may update this policy from time to time by publishing a new version on our website and update to our services.
- 4.5 You have the right to object to our processing of your personal data for direct marketing purposes (including profiling for direct marketing purposes). If you make such an objection, we will cease to process your personal data for this purpose.
- 4.6 You should check this page occasionally to ensure you are happy with any changes to this policy.
- 4.7 You may exercise any of your rights in relation to your personal data by written notice to us
- 4.8 You have the right to remove your data at any time and have the right to rectify and inaccurate personal data.

5. Cookies

- 5.1 A cookie is a file containing an identifier (a string of letters and numbers) that is sent by a web server to a web browser and is stored by the browser. The identifier is then sent back to the server each time the browser requests a page from the server.
- 5.2 Cookies may be either "persistent" cookies or "session" cookies: a persistent cookie will be stored by a web browser and will remain valid until its set expiry date, unless deleted by the user before the expiry date; a session cookie, on the other hand, will expire at the end of the user session, when the web browser is closed.
- 5.3 Cookies do not typically contain any information that personally identifies a user, but personal information that we store about you may be linked to the information stored in and obtained from cookies.
- 5.4 Our service providers use cookies and those cookies may be stored on your computer when you visit our website.
- 5.5 Most browsers allow you to refuse to accept cookies and to delete cookies. The methods for doing so vary from browser to browser, and from version to version.
- 5.6 Blocking all cookies will have a negative impact upon the usability of many websites.
- 5.7 If you block cookies, you will not be able to use all the features on our website.

6. You can contact us:

- (a) Via phone on 07581238074
- (b) Via Email funtimetheatre@hotmail.co.uk